First-time online registration process

www.aig.com/Retirement Services

Step 1:

Go to aig.com/RetirementServices, then click on ‘Register’ button from the blue banner below the sign in box.

Step 2:

Enter your Social Security number, last name, date of birth and ZIP code to begin your registration. Click ‘Register’ to continue.

Need help?
View our registration guide or FAQ
1-800-448-2542
TD in Hours ☎
First-time online registration process

Note: You may be asked for an Access Code and a Security Code. Please use what your employer has provided.

Step 3:

Username & Password

Email Address

Confirm Email Address

Username

Password

Password Requirements

- At least 8 characters long.
- Include one number.
- Include one of the symbols (@ # $ % ^ & * _)
- One upper and lower case.
- No more than 3 consecutive characters.

Need help?
View our registration guide or FAQ

1-800-448-2542
TDD & Hours

You will then be prompted to input the needed information to create your online account. Once the information is entered, please select ‘Continue’.
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Step 4:

Validate Your Email

We’ve emailed a code to
p********@valic.com

Enter Validation Code  SHOW

CONTINUE

Can’t find it in your inbox or junk folder? Resend Code

Your code could be delayed due to your email settings. Please wait up to 5 minutes before requesting a new code.

Need help?
View our registration guide or FAQ
1-800-448-2542
TDD & Hours ☻

4 You will then be prompted to verify your contact information to create your online account. Once the information is entered, please select ‘Continue’.

Validate Your Phone

We’ve texted a code to
******4199

Enter Validation Code  SHOW

CONTINUE

Can’t find it? Resend Code
Update Phone Number

Need help?
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Step 5:

Security Questions

Answer a few questions to protect your account.

Note: Answers must contain at least five characters, and cannot include symbols (i.e., $, %, ^, etc.)

1. Question 1
2. Question 2
3. Question 3

Answer 1
Answer 2
Answer 3

Provide additional verification information.
Select ‘Continue’.

CONTINUE

Step 6:

Done! High fives all around.

Sign in to setup goals and hit the ground running. Let’s do this.

SIGN IN

And you’re done! You can choose to sign in using your newly registered account to check your savings, view education content, get a FutureFit calculation and more!

Your Future is Calling. Meet It with Confidence.
CLICK aig.com/RetirementServices CALL 1-800-448-2542 VISIT your financial advisor