Contact People for PDS Church Office and Ledger Assistance

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Internal Audit Department:

* For Ledger, if you have an accounting-related question or a question such as which Alternate Account Number should I use for a new account, you can contact the Internal Audit Department.
* Beth Pericozzi – Email address: BPericozzi@buffalodiocese.org – Phone number: (716) 847-5584
* Tim Redinger – Email address: TRedinger@buffalodiocese.org – Phone number: (716) 847-8745
* Shijia Zhang – Email address: SZhang@buffalodiocese.org – Phone number: (716) 847-5586
* Zachary Kinnaird – Email address: ZKinnaird@buffalodiocese.org – Phone number: (716) 847-5578

Computer Services Department:

* If you have a technical issue, question, or training request, you can contact the Computer Services Department.
* There is a Contact Us form on the Computer Services webpage. (<https://www.buffalodiocese.org/computer-services/>)
* Adam Berry, PDS Support Analyst – Email address: aberry@buffalodiocese.org – Phone number: (716) 847-5591
* Paul Mateja, Director of Computer Services – Email address: pmateja@buffalodiocese.org – Phone number: (716) 847-5594

ACS Technologies Support Team:

* ACS Technologies is the company that makes the PDS programs. You can call them for assistance related to Church Office, Ledger, the OnDemand client app, or any other PDS program.
* Phone number: 800-669-2509
* Their hours: Monday through Thursday 9 am to 8 pm and Friday 9 am to 6 pm